

# IT'S THE WONDERFUL PEOPLE THERE THAT MAKE ALL THE DIFFERENCE



Robert Reynolds  
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My Pulmonologist, Dr. Rodgers, recommended that I go to Touchpoints of Manchester for some short term rehab and I am so glad I did!

All the staff is so knowledgeable about COPD and Congestive Heart Failure. Everyone was helpful in ways you cannot imagine. No one ever made me feel like I was imposing. It's personal at Touchpoints! It is the people, the entire staff, everyone is so helpful. My Pulmonologist was able to see me at Touchpoints. I also received education and care from Maureen, my Respiratory Therapist. The Transitional Care Nurse kept a close eye on my heart issues and they all made sure everyone was informed and on top of everything.

I have been trouble walking for some time, my great therapy team jumped into action and got me a brace that immediately changed how I was able to be on my feet! In preparation for returning to my home, Beth and Erin my rehab specialists performed a home assessment with me and my family. Their suggestions were so helpful, not just for my immediate needs for keeping me independent and safe at home for the long run.

I will recommend Touchpoints of Manchester to everyone. It's the wonderful people there that make all the difference.



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